



GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
OFFICE OF THE DISTRICT MAGISTRATE (SOUTH EAST)
LAJPAT NAGAR-IV, NEW DELHI-110024.

F. No. 1/DM/SE/2021/5916-19

Dated: 27/02/2021

To

1. FRRO / AFRRO,
East Block-VIII, Level-V, Sec-1,
R. K. Puram, New Delhi-110066..
2. CEO, DIAL Indira Gandhi International
Airport, New Delhi.
3. CEO, Genstrings,
Indira Gandhi International
Airport, New Delhi.

Madam /Sir,

Kindly refer to the Guidelines issued on dated 17-02-2021 by Ministry of Health and Family Welfare for International Passengers Arrival for the management, tracking, testing of the mutant variant of SARS – COVID -02, especially UK variant, South Africa Variant & Brazil variant, wherein it is mentioned vide Part-A (ii)


- i. Airlines to allow boarding only to those passengers who have filled in the SDF on the Air Suvidha portal and uploaded the negative RT-PCR test report.
- ii. Airlines should identify the international travellers arriving from/transiting through United Kingdom, Brazil and South Africa (during past 14 days) and segregate them in-flight or while disembarking to facilitate the authorities to follow the due protocol in respect of these travellers.
- iii. The immigration officers of these identified airports shall also ensure identification of travellers (from their passports) who originated or transited from UK, Brazil and South Africa (during past 14days) and vide Part – B of the aforesaid guidelines.
- iv. The concerned airlines shall ensure that prior to check-in, the travellers to be explained about this SOP particularly clause (ix) of part B of this SOP, besides displaying the same prominently in the waiting areas of the airports.
- v. In-flight announcements must also be made explaining their relevant information to the passengers. Relevant information in this regard shall be prominently displayed in arrival area and waiting area of the airports of arrival.
- vi. All the travellers arriving from/transiting through flights originating in United Kingdom, Europe or Middle East shall be mandatorily subjected to self-paid confirmatory molecular tests on arrival at the Indian airports concerned (port of entry). Entry made in the SDF regarding telephone number and address would be reconfirmed.
- vii. The airport authority shall ensure streamlining of the systems for testing at the concerned airports to ensure seamless sampling, testing, and waiting arrangements to avoid crowding and inconvenience to passengers. Once passengers arrive at the entry at airport, airport Operators should lay down a well-defined flow for such passengers at their respective arrival terminals leading to the waiting lounges and to the exit from the terminal.

- viii. The State-wise passenger manifest of the flights originating from Europe and Middle East and landing at Delhi, Mumbai, Bengaluru, Hyderabad and Chennai airports in India for the said period shall be conveyed by the Bureau of Immigration to State Government/Integrated Disease Surveillance Programme (IDSP) [idsp-npo@nic.in and designated-mails provided by the respective State Governments] so that this data would be provided to the surveillance teams. This data of manifests provided by Bureau of Immigration will be supplemented by the online Self-Declaration Forms available on 'AIR SUVIDHA' portal.

Despite specific guidelines for Govt. of India, following short comings have been noticed which needs to be rectified with immediate effect. These issues had been flagged to officials of Bureau of Immigration, DIAL at a coordination meeting held on 24/02/2021 at the airport and assurance had been given for remedial action from the stake holders.

- a. Segregation of passengers at de-boarding gates itself be done before handing over them to airport operator, this had already been instructed in various meetings with respect to passengers coming from high risks countries and is still not been followed by airlines. It is requested that necessary directions be issued accordingly.
- b. Passenger manifests provided by Airlines are not having seat numbers in many cases due to which it is becomes very difficult for the District Administration teams to identify, trace/track the contacts of positive persons in flights as per the guidelines. Therefore all Airline be directed to provide the passengers manifest with correct seat numbers and seating plan to ensure proper contact tracing as soon as possible, after the flight lands.
- c. It has come to the notice that some airlines are allowing passengers to board the flights even without RT-PCR negative report or invalid RT-PCR report. One such incident has been reported in context of Nepal Airlines where one passenger was allowed to board the plane with positive COVID-19 report. Such lapses can put many persons in danger and result in spread of the disease. Accordingly the airlines be advised to follow the guidelines issued by Govt of India.
- d. It has been noticed that the number of registration counter for sample collection is insufficient which causes long queue outside the sample collection centre. These counters needs to be increased with immediate effect.
- e. Many airlines are allowing the passenger to board without online SDF. The airlines be accordingly communicated to stop such practices.
- f. It has been observed that, some airlines are not briefing / explaining the travellers about the SoP particularly clause (ix) of part B of this SOP, and also the airport operator is not displaying the same prominently in the waiting areas of the airports. This situation needs to be rectified with immediate effect.

It is, therefore, requested that these issues may kindly be resolved and your personal attention is solicited for the same.


Vishwendra
District Magistrate,
District South-East

Copy To:

1. All Airlines for strict observance of SoP and points mentioned above through DIAL.

VISHWENDRA
District Magistrate
District South East
Old Gargi College Building,
Lajpat Nagar-IV, New Delhi-110024